

Water & Sewer Service Information



316 744-2026 ext 201

1941 E 61 St. N.
Park City, Kansas 67219

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City of Park City Municipal Code—Chapter 15 Utilities

WATER METER DEPOSITS All applicants for water service for RESIDENTIAL use must remit a \$40.00 deposit and COMMERCIAL use must remit \$100.00 deposit per 1" water meter. There is also a one time Municipal Connection Fee of \$10.00 charged to each new customer.

All deposits earn interest monthly and it shall be paid when the deposit is refunded or if no refund occurs during the year, it shall be paid annually by crediting the first utility billing each year. Interest will be earned at the rate established by the Kansas Corporation Commission for public utility deposit.

WATER RATES Within the corporate limits of the City the charge for water will be:

- ◆ A Base Charge of \$21.42 per month plus \$2.10 for each 1,000 gallons used by Residential Customers.
- ◆ A Base Charge of \$24.48 per month plus \$2.50 for each 1,000 gallons used by Commercial Customers.

Within the boundaries of Rural Water District No. 2 the charge for water will be the same as above **plus** + 17% franchise fee on gross water sales for residential and 8.5% for commercial customers.

Outside the corporate limits of the

City the charge will be 1½ times the Inside City rate listed above.

EXCESSIVE USE CHARGE From June 16th through October 15th, an excess use charge of 1½ times the regular rate (\$3.15 per 1,000 gallons for Residential customers. Excess use for commercial and industrial consumers shall apply to water usage in any month which is in excess of 150% of the average monthly usage for the property in the 8 months immediately prior to June 16th. This will apply for the July 31st through October 31st billings) will be charged on usage over 15,000 gallons.

BILLS are mailed to the customer the LAST day of each month. It is the customer's responsibility to pay this bill. If you do not receive a bill, please contact City Hall at 744-2026 EXT 201

RECYCLING charges are also listed on your Utility bill. Every resident with or without water/sewer service is required to pay a monthly fee of \$4.10 except trailer park.

TRASH SERVICE is available from any company licensed as a trash hauler in Park City or you may prefer to contract with Waste Connections with the charge of \$11.60 included on your monthly utility bill. Recycling is provided for all residences in Park City except trailer park. Waste Connections can be contacted at 838-4920.

Water Department



All water bills are due and payable on or before the 15th day of each month; except when the 15th falls on Saturday, Sunday or Holiday, in which case all bills shall be due on the next regular business day.

After the Fifteenth Day of the month a penalty of 10% of the unpaid balance shall be due and payable. All payments received are credited FIRST TO ANY PENALTY and any unpaid balance with remainder credited to the current bill.

A customer questioning the **Accuracy of a Meter** may request a meter re-read. However, if a customer requests a meter re-read more than two times in a twelve month period and the City feels the meter is accurate, the meter will be removed and tested for accuracy. If the meter is found to be accurate, the customer will receive a copy of the accuracy report and pay \$40.00 for the test.

Damage to City Property If it is determined by Public Works Personnel that anyone has caused damage to the City's angle stop, the amount of \$300.00 may be charged for repair.

Delinquent Account

All customers who have a water account which is unpaid after the 20th day of any month will be notified of the delinquent status of their account. This notice shall establish a date for disconnection of the service for nonpayment not less than 5 working days from the date of the notice. Said notice shall contain a statement notifying the customer of their right to a hearing on the delinquency and proposed discontinuance of service. New billings do not extend past dues until the 15th.

Hearing Procedures In the event an account is scheduled for disconnect due to non-payment, the customer may request a hearing with the City Clerk to show cause why the service should not be terminated. The decision of the City Clerk may be appealed to the City Council for a final decision at the next regularly scheduled public meeting.

Partial Payments made after receipt of a disconnect notice will not prevent disconnection of the service.

All **Payments of Delinquent Water Accounts** must be made at the water office by 5:00 p.m. on the date designated on the Delinquent Notice. Payments in the Drop Box prior to 7:00 a.m. will be processed before the final list for disconnects is completed. Customers coming to the office to make payment the day of disconnect for past due balances will **NOT** have their name removed from the list and their water service will be disconnected. No field personnel may accept payment for delinquent accounts in order to prevent the disconnection.

Disconnect and Reconnect

Procedures Meter readings shall be recorded at the time of disconnection and reconnection. The customer or his representative **MUST BE PRESENT** at the time of reconnection. Requests for reconnection made **AFTER 1:00 p.m.** shall be placed on the next day's business except in cases where a medical condition warrants. All reconnects shall be done as soon as reasonable and practical. An **AUTHORIZED CITY EMPLOYEE** shall do all reconnects.

All customers who have had water service discontinued for non-payment of their water account will be charged a **DISCONNECT FEE** of \$70.00. Service will be reconnected when the account balance plus the Disconnect Fee are paid in full. If service is reconnected by anyone other than authorized city personnel prior to full payment of the past due balance and reconnect fee, the water meter shall be **REMOVED** or **LOCKED**. Service will be re-established only after **FULL PAYMENT OF THE PAST DUE ACCOUNT BALANCE** plus a \$50.00 meter installation or unlocking fee. **If a meter is disconnected two times in a twelve-month period for non-payment, a service deposit equal to the highest balance for the year shall be required.**

Transfer of Meter Deposit A fee of \$10.00 shall be collected for transfers of water meter deposits from one account to another account.

Fees for Returned Checks A \$30.00 fee shall be collected for all checks returned to the City for any reason.

Water Protection Fee Effective January 1, 1993, the State of Kansas has imposed a fee of .032 cents per 1,000 gallons of water used for the purpose of the State Water Protection Act.

Sewer Service Charges All users of sewerage systems are classified either Residential or Commercial and Industrial. Residential users are charged the same set monthly rate from April through March. New charges are determined after March 15th of each year based on the water consumption from the January 15th through March 15th meter readings. Commercial and Industrial users are charged a fluctuating amount based on the actual quantity of fluids used in or on the premises as measured by a water or sewer meter or meters.

- ◆ Residential users are charged \$26.27 per month or any portion of a month per 3,000 gallons or less of water consumption and an additional \$3.25 per 1,000 gallons of water usage. Water usage will be based on the average of the annual January, February and March water usage records for each customer.
- ◆ Commercial and Industrial users will be charged \$26.27 for 3,000 gallons or less of water consumption as metered and an additional \$3.25 per 1,000 gallons of water consumption as metered.

Outside Corporate Limits Each user of the sewerage system of the City outside the corporate limits of the City shall pay for the use at the rate of 1½ times the rate charge for each like classification of users within the corporate limits of the City.